



Improving to Serve You Better

In an effort to serve you better, the Village of South River has been making some improvements to our regular operations.

Here is a list of some things we have been working on:

- ◆ We are using a new website, you can now find us at www.southeriver.ca.
- ◆ Payments can be made through the new website which will be in the form of an e-transfer.
- ◆ There is a new debit machine in the office for your convenience when making a payment in person.
- ◆ You can also find the Village on Facebook if you like to follow along on that platform.
- ◆ Fire permits are now obtained online by visiting the Fire Department's website www.srmfd.com.

You may notice some other changes taking effect, stay tuned for more updates.

How To Contact the South River Municipal Office:

P.O. Box 310, South River, ON POA 1X0
Phone: (705)386-2573, Fax: (705)386-0702
E-mail: info@southeriverontario.com
www.southeriver.ca

How To Pay Your Tax & Water Bills

As a result of the current Stay At Home Order, the South River Municipal office is currently closed to the public until further notice. However, you can still contact us by phone and e-mail. Payments for taxes and water can be made using one of the following options:

- **ONLINE:** this is the preferred method and can be completed with bank accounts from Kawartha Credit Union, Royal Bank, Scotia and TD. You must use a separate payee for your taxes and water. When creating the payee, search "South River" and you must choose taxes or water accordingly. Your full roll number is the account number for both taxes and water. Please call if you need further assistance.
- **CHEQUE:** Make your cheque payable to the 'Village of South River' and mail it to the address above or place it in the drop box located at the front entrance of the municipal office.
- **CASH:** You can pay with cash only if you have the exact change **between 9 a.m. to 3 p.m. during regular business hours**. Place the payment in the drop box at the front entrance of the municipal office. **Do not pay with cash outside these times.**

- **NEW:** You can pay **online** through our website www.southeriver.ca. This method of payment will be processed as an e-transfer and should be compatible with most financial institutions.
- When the office is open to the public, we can also accept payment with our new debit machine.

Please contact the municipal office during regular business hours if you have any questions.



Emergency Preparedness

The current situation is a good reminder about the importance of being prepared for an emergency.

May is Emergency Preparedness month and in addition to all the things residents are doing to manage the risks of COVID-19, we encourage residents to remain diligent about maintaining a 72 hour emergency kit. You may need

to depend on this kit to sustain your family for 72 hours without assistance in the event of an emergency. Read more about preparing for an emergency online:

www.emergencymanagementontario.ca

This emergency kit should be maintained year round, every year.



Additional Service Information

Holiday Closure: The Municipal office will not be answering phones or e-mails May 24, 2021 in recognition of the Victoria Day holiday.

Street and sidewalk sweeping continues, remember to close your windows and avoid hanging your laundry on the line when crews are working in your area.

Seasonal Compost Collection is scheduled to take place on **May 3rd, 10th, 17th, 25th and 31st.** This service is for the collection of

lawn rakings, leaves and small bundles of brush and twigs. Bagged compost **must** be in **paper bags**. Plastic bags will NOT be accepted. Brush must cut into 4' lengths and tied into manageable bundles. This service is provided by municipal staff and may be delayed due to circumstances beyond control of the village i.e. (weather, unplanned water distribution maintenance, emergencies, etc.) You may also want to consider composting your lawn rakings for future use .

Haz Mat Service: This service will be available at Strong Township Landfill #1 on May 29, 2021 and August 28, 2021 10am - 2pm.

Recycling: Please ensure no waste tissue /Kleenex/paper of any kind is in the recyclables .

Community Gardens: If you are interested in using one of the garden plots, please contact the municipal office for more information.



Fire Safety

Smoke alarms: Did you remember to replace the batteries in your smoke alarms when the clocks rolled ahead this spring?



Code Red: If you haven't already done so, take a moment to sign up for this free notification system. Code Red can inform you about

local emergency situations, water related priorities such as boil water advisories or water conservation requirements, etc. You choose the method by which you wish to be notified, text, e-mail, phone, etc. When a Code Red message is sent, those who have signed up for the service receive the message instantly. In order to receive these mes-

sages, you must sign-up for the service. Visit the South River - Machar Fire Department website www.srmfd.com to sign-up. When you receive a Code Red message, it will come from a 1-855 phone number, don't mistake it for a telemarketer.